https://vistara.me/job/head-of-freight/

Head of Freight

Employment Type
Full-time

Industry
Logistics & Supply Chain

Description

Summary

The Head of Freight will lead and manage all freight operations across air, sea, and land transport modes, ensuring efficient, compliant, and cost-effective movement of goods. This role also oversees customs clearance processes and regulatory compliance, playing a critical role in the company's supply chain and international trade operations.

Key Responsibilities

- Develop and execute freight strategies for air, sea, and land transport.
- Optimize routing, carrier selection, and freight consolidation to reduce costs and improve delivery performance.
- Lead contract negotiations with freight forwarders, carriers, and customs brokers.
- Oversee all customs clearance activities, ensuring full compliance with UAE and international regulations.
- Liaise with customs authorities, free zones, and government agencies to resolve issues and expedite clearances.
- Manage end-to-end freight operations including shipment coordination, tracking, and documentation.
- Supervise freight teams across multiple locations and modes of transport.
- Implement and monitor KPIs to drive operational excellence.
- Collaborate with internal departments (procurement, warehousing, finance) to ensure seamless logistics execution.
- Maintain strong relationships with external logistics partners, customs officials, and port authorities.
- Identify and implement process improvements to enhance service delivery and reduce turnaround times.
- Prepare and manage freight and customs budgets.

Qualification & Experience

- Bachelor's degree in Logistics, Supply Chain Management, or related field
- 20+ years of experience in freight forwarding/logistics, with at least 5 years in a senior leadership role.
- Proven expertise in air, sea, and land freight operations.
- Strong knowledge of UAE customs regulations and clearance procedures.
- Experience with Dubai Trade Portal and other customs systems.
- Excellent leadership, negotiation, and communication skills.
- Proficiency in logistics software and data analysis tools.